

IN THE CIRCUIT COURT OF THE  
FIFTEENTH JUDICIAL CIRCUIT IN  
AND FOR PALM BEACH COUNTY

**CASE NO.:**

D DEE PARIS and BRUCE MICHAEL  
PARIS, her Husband,

Plaintiffs,

vs.

SANSONE, LLC d/b/a SANSONE AIR  
CONDITIONING, PLUMBING, AND  
ELECTRICAL,

Defendant.

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**COMPLAINT**

COME NOW the Plaintiffs, D DEE PARIS and BRUCE MICHAEL PARIS, her Husband,  
by and through their undersigned attorneys, and hereby sue the Defendant, SANSONE, LLC d/b/a  
SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, and allege as follows:

**GENERAL ALLEGATIONS**

1. This is an action for damages in excess of Fifty Thousand Dollars (\$50,000.00), exclusive of attorney's fees, and costs.
2. That at all times material to the cause herein, PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, were residents of Palm Beach County, Florida and otherwise sui juris.
3. That at all times material to the cause herein, DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, was a Florida Limited Liability Company doing business in Palm Beach County, Florida.

4. Venue is proper in the Circuit Court of the Fifteenth Judicial Circuit in and for Palm Beach County, Florida, because the tortious conduct occurred in Palm Beach County, Florida.

5. At all material times hereto, PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, owned a home located at 2573 Tecumseh Drive, West Palm Beach, Palm Beach County, Florida.

6. At all times hereto, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL was, and remains today, engaged in the business of, among other things, performing HVAC system installation, repair, and maintenance.

7. At all material times hereto, there existed a service contract between DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, and PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, for the inspection, service, maintenance remedial work, corrective work, and/or prevention of leaks, of the air conditioning system in the home owned by PLAINTIFFS.

8. Upon information and belief, all of SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL employees maintaining the air conditioning system in the home owned by PLAINTIFFS, were hired, paid by and/or employed by SANSONE.

9. The act complained of in the lawsuit occurred on May 6, 2025, when PLAINTIFF, D DEE PARIS, was caused to fall, due to water that leaked from the subject air conditioning unit, on to the hallway floor, in the PLAINTIFFS' home.

10. At all times material hereto, the dangerous condition which caused PLAINTIFF, D DEE PARIS' fall, was created when DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, negligently failed to properly inspect, operate, control, manage, service, prevent leaks, and/or maintain the subject air conditioning system, in a reasonably safe condition so as to prevent the overflow of water onto the floor, **and/or** negligently

failed to warn PLAINTIFF, D DEE PARIS, of the dangerous condition, about which DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, had, or should have known.

**COUNT I – NEGLIGENCE CLAIM OF PLAINTIFF, D DEE PARIS, AGAINST  
DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING,  
AND ELECTRICAL**

11. PLAINTIFF, D DEE PARIS, hereby re-alleges and re-avers all the General Allegations contained in paragraphs 1 through 10 above, as though fully set forth herein and would further allege as follows:

12. On or about May 6, 2025, PLAINTIFF, D DEE PARIS, was traversing the hallway of her home where the air conditioning unit is located when she slipped and fell on water that leaked from the air conditioning unit on to the hallway floor.

13. At all times material hereto, DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, owed a duty of care to PLAINTIFF, D DEE PARIS, and was responsible for the inspection, operation, control, management, service, prevention of leaks, maintenance, and/or safety, as well as the warning of dangers, of the aforementioned air conditioning system and/or to perform the above noted services with due care, in a competent and workmanlike manner.

14. At all times material hereto, DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, breached its duty of care, when it failed to perform the aforementioned duties and as a result, PLAINTIFF, D DEE PARIS, was caused to fall due to water that leaked from the from the air conditioning unit on to the hallway floor of the PLAINTIFFS' home.

15. The dangerous condition was created when DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, negligently failed to inspect, manage, correct, remedy, maintain, repair, and/or prevent leaks related to the air conditioning system, so that it would operate in a reasonably safe condition, and/or not leak, and/or when DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, negligently failed to inspect, manage, correct, remedy, maintain, repair, and/or prevent leaks related to the air conditioning system, so that it would prevent a dangerous condition, by use of reasonable care, about which DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, either knew or should have known existed.

16. DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, was further negligent in failing to provide adequate warning of the dangerous condition, about which DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, knew or should have known, for PLAINTIFF'S safety.

17. As a direct and proximate cause of the acts or omissions on the part of DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, PLAINTIFF, D DEE PARIS, sustained injuries which were caused, activated, and/or aggravated by the incident herein sued upon.

18. That as a direct and proximate result of the DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL'S negligence, PLAINTIFF, D DEE PARIS, sustained bodily injury, and resulting pain and suffering, disability, physical impairment, disfigurement, mental anguish, inconvenience, loss of capacity for the enjoyment of life, loss of earnings, loss of ability to earn money, aggravation or activation of a pre-existing condition, gratuitous services of others, and expenses for medical care and treatment. These losses are either

permanent or continuing in nature, and PLAINTIFF, D DEE PARIS, will continue to suffer them in the future.

WHEREFORE, Plaintiff, D DEE PARIS, demands judgment for damages in excess of Fifty Thousand Dollars (\$50,000.00) against Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, together with post-judgement interest, and costs.

**COUNT II – BREACH OF EXPRESS WARRANTY CLAIM OF PLAINTIFF, D DEE PARIS, AGAINST DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL**

19. PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, hereby re-allege and re-aver all the General Allegations contained in paragraphs 1 through 10 above, as though fully set forth herein and would further allege as follows:

20. That Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, issued a warranty to the PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS for the workmanship, quality, and fitness for use of the air conditioning system. PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS attach as **Exhibit “A”**, a copy of the Limited Warranty for Air Conditioning & Heat Pump Condensing Units with Puron Refrigerant from SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL. Additionally, DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, is in possession of the original fully executed contract.

21. That the air conditioning system and service contract that SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL sold, distributed, and/or maintained did not conform to the representations of fact made by DEFENDANT, SANSONE, LLC d/b/a

SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, orally and/or in writing, in connection with the sale or transaction.

22. That PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, relied on such representations made by DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, in the purchase and use of the product and service contract.

23. That SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL breached the aforesaid express warranties, inter alia, by:

- (a) failing to perform work in a professional manner, free from faults, defects and dangerous conditions;
- (b) failing to use its best skill and attention;
- (c) failing to perform the work in accordance with the requirements of the contract;
- (d) failing to perform work in accordance with all applicable building codes;
- (e) failing to perform the work in accordance with proper construction methods;
- (f) failing to employ good construction practices;
- (g) failing to maintain the system and overflow switch in proper working order and position; and
- (h) failing to provide equipment, materials and work in the manner expressly warranted.

24. That as a direct and proximate result of the breach of its express warranty, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL performed the work on the property with defects, deficiencies and dangerous conditions.

25. That PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS relied upon SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's express warranty, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND

ELECTRICAL's knowledge of construction, and SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's, expertise, judgment and good faith in performing the work on the residence.

26. That SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL knew when it provided PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS with a warranty that PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS were relying on its knowledge, expertise, judgment and good faith that it had performed the work as warranted.

27. That some or all of the defects and deficiencies set forth above are latent in nature, the existence of which are not readily recognizable by persons lacking special knowledge or training, or are hidden by building components or finishes. PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, in the exercise of reasonable diligence, did not and could not discover the existence or cause of such defects and deficiencies.

28. That as a direct and proximate cause of SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's failure to perform as warranted, PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, have suffered damages compensable at law including, without limitation, sustained bodily injury, and resulting pain and suffering, disability, physical impairment, disfigurement, mental anguish, inconvenience, loss of capacity for the enjoyment of life, loss of earnings, loss of ability to earn money, aggravation or activation of a pre-existing condition, gratuitous services of others, and expenses for medical care and treatment. These losses are either permanent or continuing in nature, and PLAINTIFF, D DEE PARIS, will continue to suffer them in the future.

WHEREFORE, Plaintiffs, D DEE PARIS and BRUCE MICHAEL PARIS, demand judgment for damages in excess of Fifty Thousand Dollars (\$50,000.00) against Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, together with post-judgement interest, and costs.

**COUNT III – BREACH OF IMPLIED WARRANTY CLAIM OF PLAINTIFF, D DEE PARIS, AGAINST DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL**

29. PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, hereby re-allege and re-aver all the General Allegations contained in paragraphs 1 through 10 above, as though fully set forth herein and would further allege as follows:

30. DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, warranted that the air conditioning system for PLAINTIFF was reasonably fit for its intended use as a residential dwelling and/or foreseeable users of the air conditioning system.

31. That DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, breached its implied warranty to PLAINTIFF by failing to construct and install an air conditioning system free from defects and reasonably fit for its intended purposes.

32. That PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS relied upon SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's implied warranty, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's knowledge of construction, and SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's, expertise, judgment and good faith in performing the work on the residence.

33. As a result of DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL's, breach of its implied warranty, on May 6, 2025, PLAINTIFF, D DEE PARIS, was injured as previously set forth above while using the air conditioning system for its intended purposes.

WHEREFORE, Plaintiffs, D DEE PARIS and BRUCE MICHAEL PARIS, demand judgment for damages in excess of Fifty Thousand Dollars (\$50,000.00) against Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, together with post-judgement interest, and costs.

**COUNT IV – STRICT LIABILITY CLAIM OF PLAINTIFF, D DEE PARIS, AGAINST DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL**

34. PLAINTIFFS, D DEE PARIS and BRUCE MICHAEL PARIS, hereby re-allege and re-aver all the General Allegations contained in paragraphs 1 through 10 above, as though fully set forth herein and would further allege as follows:

35. That DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, placed a air conditioning system into the stream of commerce, foreseeing and intending that it be utilized in the precise manner that it was being utilized at the time of the water leak on May 6, 2025 when PLAINTIFF, D DEE PARIS, was injured.

36. 44. That at the time and place the air conditioning system was placed into the stream of commerce by DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, it contained defects which were unreasonably dangerous to persons such as PLAINTIFFS who were intended and/or foreseeable users of the air conditioning system.

37. DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, failed to provide reasonable warnings for risks associated with its intended or foreseeable use.

38. That for the reasons set forth above, the air conditioning system was unreasonably dangerous to foreseeable users, including PLAINTIFFS, who used the air conditioning system in an ordinary and foreseeable manner.

39. On or about May 6, 2025, PLAINTIFF, D DEE PARIS, was traversing the hallway of her home where the air conditioning unit is located when she slipped and fell on water that leaked from the air conditioning unit on to the hallway floor.

40. That the defects described above directly and proximately caused the incident and injuries sustained by PLAINTIFFS in that they directly, and in natural and continuous sequence, produced or contributed substantially to their injuries.

41. As a direct and proximate result of the foregoing, PLAINTIFF, D DEE PARIS, sustained bodily injury and resulting pain and suffering, impairment, disability, disfigurement, mental anguish, loss of capacity for the enjoyment of life, expense of hospitalization, medical and nursing care and treatment, loss of earning capacity, and/or aggravation of a previously existing condition. The injuries to PLAINTIFF, D DEE PARIS, are permanent within a reasonable degree of medical probability and she will continue to suffer the losses in the future.

WHEREFORE, Plaintiffs, D DEE PARIS and BRUCE MICHAEL PARIS, demand judgment for damages in excess of Fifty Thousand Dollars (\$50,000.00) against Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, together with post-judgement interest, and costs.

**COUNT V – LOSS OF CONSORTIUM CLAIM OF PLAINTIFF BRUCE MICHAEL PARIS AGAINST DEFENDANT SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL**

42. Plaintiff, BRUCE MICHAEL PARIS, hereby realleges and reavers each and every General Allegation contained in paragraphs 1 through 41 above, as though fully set forth herein and would further allege as follows:

43. That at all times material to the cause herein, the Plaintiffs, D DEE PARIS and BRUCE MICHAEL PARIS, were living together as husband and wife, in Palm Beach County, Florida.

44. As a direct and proximate result of the aforesaid negligence of DEFENDANT, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, PLAINTIFF, BRUCE MICHAEL PARIS, has suffered in the past, and will continue to suffer for an indefinite time in the future, the deprivation of the consortium services of his spouse, D DEE PARIS, who prior to the incident herein, had been in good health and fully capable of performing any household and family relationship duties, but now cannot or is limited in doing so.

WHEREFORE, Plaintiff, BRUCE MICHAEL PARIS, demands judgment for damages in excess of Fifty Thousand Dollars (\$50,000.00) against Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL, together with post-judgement interest, and costs.

**DEMAND FOR JURY TRIAL**

The PLAINTIFFS herein demands trial by jury on all issues.

**CERTIFICATE OF SERVICE**

I HEREBY CERTIFY that a true and correct copy of the foregoing complaint will be served upon Defendant, SANSONE, LLC d/b/a SANSONE AIR CONDITIONING, PLUMBING, AND ELECTRICAL.

**GOLDLAW, P.A.**

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By :/s/Dehnolm S. Iaforano

DEHNOLM S. IAFORNARO ESQ.

FL Bar No.: 1022369

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Turn to the experts

### Limited Warranty for Air Conditioner & Heat Pump Condensing Units with Puron® (R-410A) Refrigerant

FOR WARRANTY SERVICE OR REPAIR, FOLLOW THESE STEPS IN ORDER:

**FIRST:** Contact the installer or a Carrier dealer. You may find the installer's name on the equipment or in your Owner's Packet. You can also find a Carrier dealer online at [www.carrier.com](http://www.carrier.com).

**SECOND:** For additional help finding a servicing dealer, contact: Carrier Corporation, Consumer Relations at 1-800-227-7437.

**PRODUCT REGISTRATION:** Register your product online at [www.carrier.com](http://www.carrier.com) or call 1-800-227-7437. Retain this document for your records.

Model Number \_\_\_\_\_ Serial Number \_\_\_\_\_  
 Date of Installation \_\_\_\_\_ Installed by \_\_\_\_\_  
 Name of Owner \_\_\_\_\_ Address of Installation \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Carrier Corporation (hereinafter "Company") warrants this product against failure due to defect in materials or workmanship under normal use and maintenance as follows. All warranty periods begin on the date of original installation. If a part fails due to defect during the applicable warranty period Company will provide a new or remanufactured part, at Company's option, to replace the failed defective part at no charge for the part. Alternatively, and at its option, the Company will provide a credit in the amount of the then factory selling price for a new equivalent part toward the retail purchase price of a new Company product. Except as otherwise stated herein, these are Company's exclusive obligations under this warranty for a product failure. This limited warranty is subject to all provisions, conditions, limitations and exclusions listed below and on the reverse (if any) of this document.

#### RESIDENTIAL APPLICATIONS

This warranty is to the original purchasing owner and subsequent owners only to the extent and as stated in the Warranty Conditions and below. The limited warranty period in years, depending on the part and the claimant, is as shown in the table below.

Product	Item	Limited Warranty (Years)	
		Original Owner	Subsequent Owners
Air Conditioner or Heat Pump Condensing Unit	Parts	10* (or 5)	5
	Compressor	10* (or 5)	5

\* If properly registered within 90 days of original installation, otherwise 5 years (except in California and Quebec and other jurisdictions that prohibit warranty benefits conditioned on registration). See Warranty Conditions below.

#### OTHER APPLICATIONS

The warranty period is five (5) years on the compressor, and one (1) year on all other parts. The warranty is to the original owner only and is not available for subsequent owners.

**LEGAL REMEDIES** - The owner must notify the Company in writing, by certified or registered letter to Carrier Corporation, Warranty Claims, P.O. Box 4808, Syracuse, New York 13221, of any defect or complaint with the product, stating the defect or complaint and a specific request for repair, replacement, or other correction of the product under warranty, mailed at least thirty (30) days before pursuing any legal rights or remedies.

**EXHIBIT A**





Turn to the experts

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**WARRANTY CONDITIONS:**

1. To obtain the longer warranty periods as shown in the table under original owner, the product must be properly registered at [www.carrier.com](http://www.carrier.com) within ninety (90) days of original installation. In jurisdictions where warranty benefits conditioned on registration are prohibited by law, registration is not required and the longer warranty period shown will apply.
2. Where a product is installed in a newly constructed home, the date of installation is the date the homeowner purchased the home from the builder.
3. If the date of original installation cannot be verified, then the warranty period begins ninety (90) days from the date of product manufacture (as indicated by the model and serial number). Proof of purchase may be required at time of service.
4. The limited parts warranty periods as shown in the table under Subsequent Owners do not require registration.
5. Product must be installed properly and by a licensed HVAC technician.
6. The warranty applies only to products remaining in their original installation location.
7. Installation, use, care, and maintenance must be normal and in accordance with instructions contained in the Installation Instructions, Owner's Manual and Company's service information.
8. Defective parts must be returned to the distributor through a registered servicing dealer for credit.

**LIMITATIONS OF WARRANTIES:** ALL IMPLIED WARRANTIES AND/OR CONDITIONS (INCLUDING IMPLIED WARRANTIES OR CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR USE OR PURPOSE) ARE LIMITED TO THE DURATION OF THIS LIMITED WARRANTY. SOME STATES OR PROVINCES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY OR CONDITION LASTS, SO THE ABOVE MAY NOT APPLY TO YOU. THE EXPRESS WARRANTIES MADE IN THIS WARRANTY ARE EXCLUSIVE AND MAY NOT BE ALTERED, ENLARGED, OR CHANGED BY ANY DISTRIBUTOR, DEALER, OR OTHER PERSON, WHATSOEVER.

**THIS WARRANTY DOES NOT COVER:**

1. Labor or other costs incurred for diagnosing, repairing, removing, installing, shipping, servicing or handling of either defective parts, or replacement parts, or new units.
2. Any product not installed pursuant to applicable regional efficiency standards issued by the Department of Energy.
3. Any product purchased over the Internet.
4. Normal maintenance as outlined in the installation and servicing instructions or Owner's Manual, including filter cleaning and/or replacement and lubrication.
5. Failure, damage or repairs due to faulty installation, misapplication, abuse, improper servicing, unauthorized alteration or improper operation.
6. Failure to start or damages due to voltage conditions, blown fuses, open circuit breakers, or the inadequacy, unavailability, or interruption of electrical, Internet service provider, or mobile device carrier service or your home network.
7. Failure or damage due to floods, winds, fires, lightning, accidents, corrosive environments (rust, etc) or other conditions beyond the control of Company.
8. Parts not supplied or designated by Company, or damages resulting from their use.
9. Products installed outside the U.S.A. or Canada.
10. Electricity or fuel costs, or increases in electricity or fuel costs from any reason whatsoever, including additional or unusual use of supplemental electric heat.
11. Any cost to replace, refill or dispose of refrigerant, including the cost of refrigerant.
12. ANY SPECIAL, INDIRECT OR CONSEQUENTIAL PROPERTY OR COMMERCIAL DAMAGE OF ANY NATURE WHATSOEVER. Some states or provinces do not allow the exclusion of incidental or consequential damages, so the above limitation may not apply to you.

This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

